


# Technical Requirements

Client	Windows	Macintosh	Google
<b>Processor Requirements</b>	Pentium 4 1.6-GHz	Power PC G4 or Intel-Based Processor	Google Chromebook Series Intel Atom Dual-Core Processor
<b>Operating System</b>	Windows XP SP3 or newer <i>(i.e. Windows Vista/ Windows 7)</i>	Mac OS 10.4.10 Tiger or newer	Google Chrome OS
<b>RAM</b>		Minimum 512 MB Recommended 1 GB	
<b>Monitor</b>		Minimum 1024x768 display resolution, 32 bit color Recommended 1280x1024 resolution, 32 bit color <i>*Programs will conform to Netbook resolutions</i>	
<b>Internet</b>		Minimum 500Kbps per client machine, stable High Speed Connection (DSL, Cable) Recommended 1 Mbps per client machine	
<b>Flash Player Plug-in</b>		Minimum Version 9 Recommended Version 10	
<b>Peripherals</b>		Headphones required External Mouse required (for all laptops and Netbooks)	
<b>Printer</b>		Recommended	
<b>Other Considerations</b>	iLearn uses the domains *.iLearn.com and *iLearnmath.com. Please ensure http (port 80) and https (port 443, SSL) are permitted to these sites.		

**IMPORTANT NOTE:** If you encounter issues and are using any of the following, please contact us to determine compatibility:

- › Any type of Desktop Virtualization solutions, such as Thin Clients, Terminal Services (Remote Desktops), NComputing, etc.
- › Linux operating systems

**iLearn Technical Support is here for you!**

8:00 AM - 11:00 PM EST Monday - Friday

Contact us Toll Free 1 (877) 789-2088 x5 or [techsupport@iLearn.com](mailto:techsupport@iLearn.com)