

Technical Requirements

| Client | Windows | Macintosh | Google |
|-------------------------------|---|--|--|
| Processor Requirements | Pentium 4 1.6-Ghz | Power PC G4 or Intel-Based Processor | Google Chromebook Series Intel Atom Dual-Core Processor |
| Operating System | Windows XP SP3 or newer (i.e. Windows 8/10) | Mac OS 10.4.10 Tiger or newer | Google Chrome OS |
| Ram | Minimum Recommended | 512 MB 1 GB | |
| Monitor | Minimum Recommended | 1024x768 display resolution, 32 bit color 1280x1024 resolution, 32 bit color <small>*Programs will conform to netbook resolution</small> | |
| Internet | Minimum Recommended | 500kbps per client machine, stable High Speed Connection (DLS, Cable) 1 Mbps per client machine | |
| Flash Player Plug-in | Minimum Recommended | Version 10 Version 18 | |
| Peripherals | Headphones required External Mouse required (for all laptops and Netbooks) | | |
| Printer | Recommended for Teachers | | |
| Other Considerations | <p>iLearn uses the domains *.ilearn.com, *.ilearnmath.com, and *.ilearndata.com. Please ensure http (port 80) and https (port 443, SSL) are permitted to these sites.</p> <p>iLearn's new Reporting system at http://www.ilearndata.com/reports is designed with HTML5. For optimal viewing, we recommend minimum web browser versions of Microsoft Internet Explorer 9+, Mozilla Firefox 7+, Google Chrome 14+, and Apple Safari 5+.</p> | | |

IMPORTANT NOTE: If you encounter issues and are using any of the following, please contact us to determine compatibility:

- » Any type of Desktop Virtualization solution, such as Thin Clients, Terminal Services (Remote Desktops), NComputing, etc.
- » Linux operating systems

iLearn Technical Support is here for you!

9:00 AM - 10:00 PM Eastern Monday - Friday

12:00 PM - 9:00 PM Eastern Saturday

Contact us Toll Free 1 (877) 789-2088 x5 or techsupport@ilearn.com